



So who's who in the claims business? We list the 50 key players from the wide spectrum of companies that contribute to the claims process.

# THE CLAIMS TOP 50



John Sims of Lorega.

## LOSS ADJUSTERS

### ● Crawford & Company

Based in Atlanta, Georgia, Crawford & Company is the world's largest independent provider of claims management and related solutions to the risk management and insurance industry, with a global network of more than 700 locations in 63 countries. Jeff Bowman is president and chief executive.

### ● GAB Robins

GAB Robins has more than 500 staff in the UK operating from a national network of 19 regionally based sites. Kieran Rigby is chief executive of GAB Robins UK.

### ● Cunningham Lindsey

Cunningham Lindsey specialises in the provision of claims management and loss adjusting services, providing a broad range of expertise from building valuations to the handling of subsidence claim portfolios. Chris Panes is chief executive.

### ● Merlin

Founded in 1992, Merlin Professional Claims Services is now one of the leading loss adjusting and claims management practices in the UK. Richard Webster is chief executive.

### ● Davies Group

Davies Group has six operating divisions including chartered loss adjusters. It has 33 offices and more than 400 employees. Mark Chapman is managing director.

### ● Charles Taylor Adjusting

Charles Taylor Adjusting operates in aviation, energy, marine and non-marine. Arthur Clarke is chief executive.

### ● Teceris

Teceris is a multi-disciplinary loss-adjusting desktop claims handling practice launched in 2005. Adrian Cartwright-Bain is managing partner.

### ● McLarens Young International

McLarens Young International is a full service global loss adjuster performing claims management, loss adjusting, pre-risk and damage surveying, and auditing services for companies throughout the world. Trevor Latimer is UK regional director.

### ● Garwyn

Founded in 1971, Garwyn is now one of the leading specialist adjusters in the UK. It employs more than 100 adjusters and is the largest specialist liability adjuster operation in the UK market. Declan Treanor is chief executive.

## LOSS ASSESSORS

### ● Lorega

Run by chief executive John Sims, Lorega employs more than 70 independent chartered loss adjusters.

### ● Harris Balcombe

Formed from a recent merger between Harris Claims Group and Balcombe Group, Harris Balcombe is an international company that specialises in the preparation and negotiation of insurance claims solely on behalf of the insured.

### ● Thompson & Bryan

Thompson & Bryan operates from seven cities throughout the UK and Ireland, with particular expertise in loss by fire, flood, theft or other peril.

### ● LCS Kings

In September 2000 Loss Consultancy Services UK merged with Eliot King Claims Consultants to form LCS-Kings.

## CLAIMS MANAGEMENT COMPANIES

### ● Robins Claims Solutions

### ● Gallagher Bassett

### ● Capita/CMGL

### ● AI Claims Solutions

### ● Claimant Law

### ● Audatex



## LAWYERS

- Beachcroft
- Berrymans
- Davies Arnold Cooper
- DWF
- Eversheds
- Barlow Lyde & Gilbert
- Allen & Overy
- Clyde & Co
- Hugh James

## CLAIMS DIRECTORS

- Dominic Clayden, NU
- David Pitt, RSA
- David Williams, AXA
- Bill Paton, Zurich
- Peter Murray, Ace
- Lynn Day, The Co-operative Group
- Graham Gibson, Allianz
- Kate McIntyre, HBOS
- Andrew McBride, QBE
- Graham Lambourne, XL Capital
- Rob Smale, Fortis
- Stephen Roberts, Brit
- Phil Bird, Groupama

## REGULATORS

- Ministry of Justice (claims regulator)
- Claims Standards Council

# THE CLAIMS TOP 50



Hugh Price of  
Hugh James.

## SUPPLIERS

- Homeserve
- ROK

## ACTUARIES/ CONSULTANTS

- EMB
- LCP
- Deloitte
- KPMG
- PriceWaterhouseCoopers

The listings were compiled from information published in the public domain and are not presumed to be comprehensive or selective. The order of the listings does not reflect any relative pre-eminence or professional standing of the organisations.