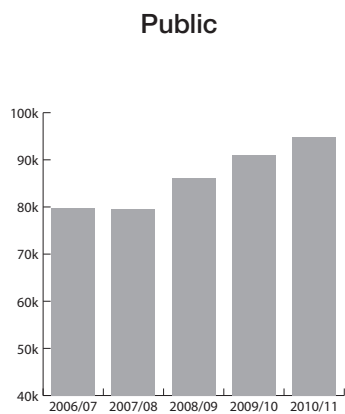
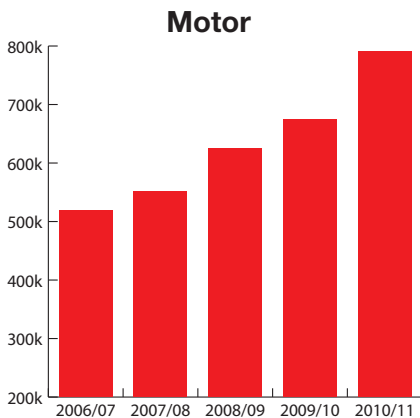
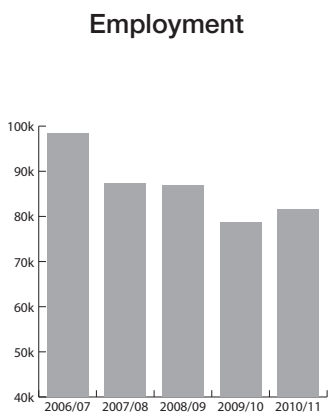


On the up: cases registered to the Compensation Recovery Unit

As casualty claims rise, will the portal extension lead to insurers seeing increased liability fraud?



Portal's next steps

The government was short on detail when it rubber-stamped the portal extension this month in its response to a Ministry of Justice consultation. No deadlines have been announced, but *Insurance Times* understands that the increase in upper claims limit to £25,000 is likely to happen by the end of this year and not later than April 2013.

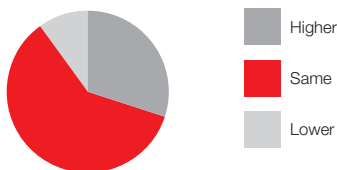
Has the process achieved a lower cost of settlement to insurers?



Do you see cases stuck between Stages 1 and Stage 2?



How are claims volumes at your organisation following the introduction of the new process?



DATA: DAC BEACHCROFT

“Where a claim falls out of the scheme, some lawyers will rush to litigation”
NFU Mutual, Matthew Scott

“We commit to a £400 fee up front, but the claim is not followed through”
Tom Helm, QBE

“We have seen a reduction in lifecycle spends”
Aviva spokesman

How the portal has led to fraudsters using credit hire claims to smuggle fake PI claims through the portal

