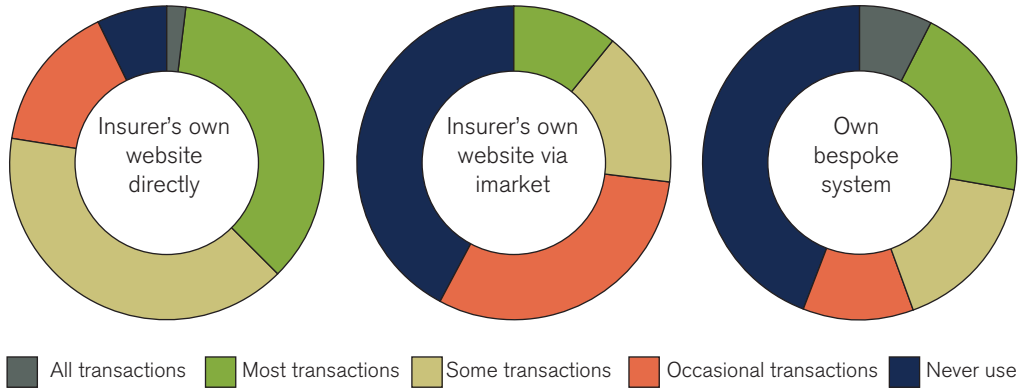
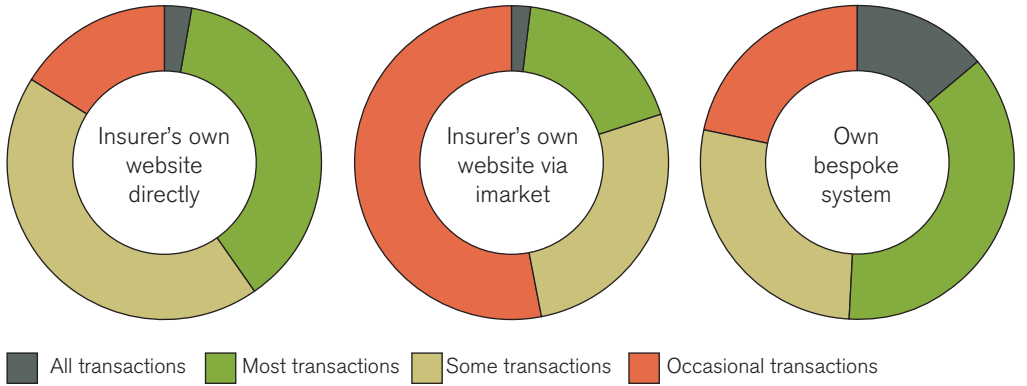


**FIGURE 1** How frequently do you use electronic trading systems for commercial lines? 'Never use' respondents are included



**FIGURE 2** How frequently do you use electronic trading systems for commercial lines? 'Never use' respondents are removed



**FIGURE 3** Commercial Insurance – how frequently do you use insurers' websites?

